

Fig. 1

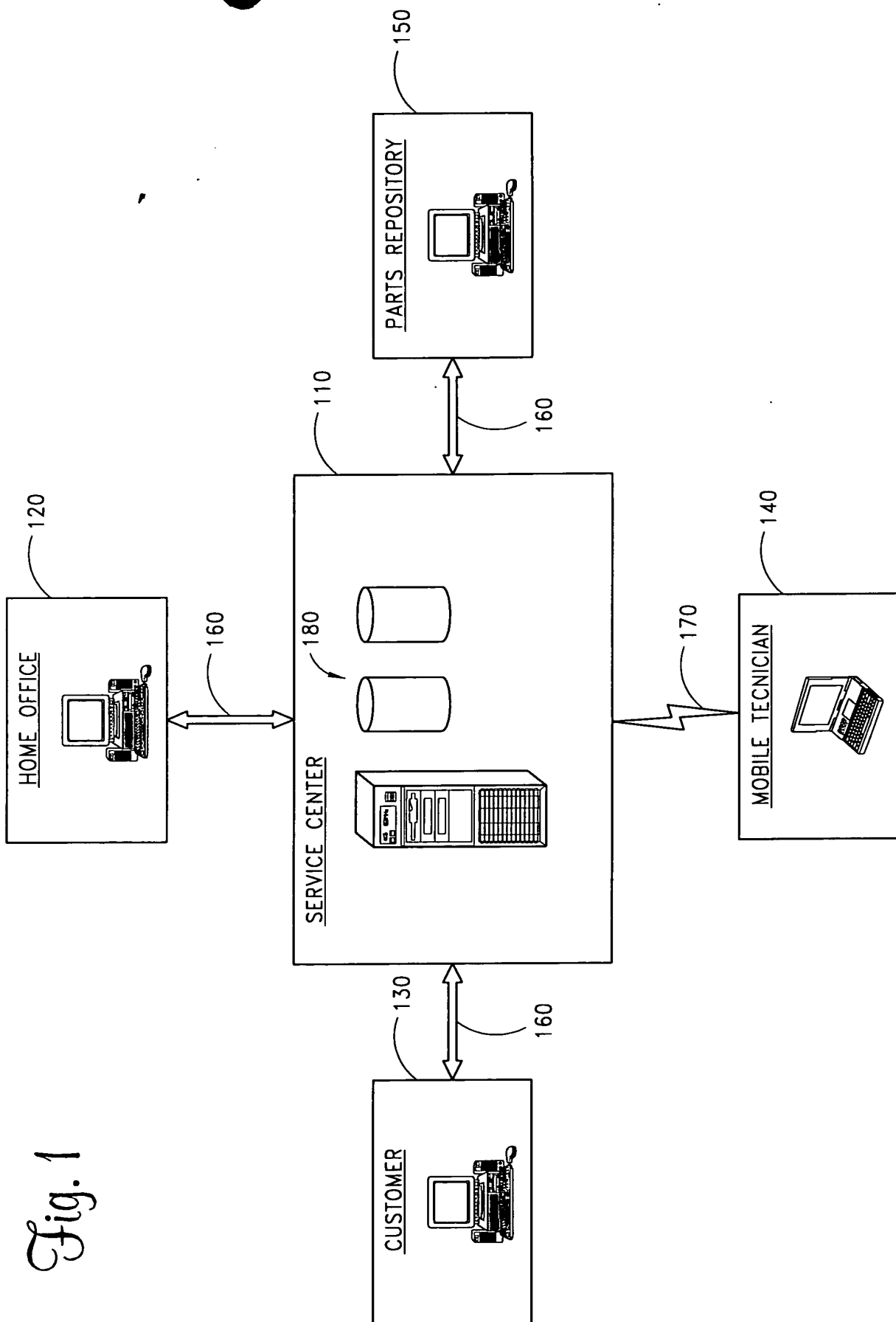


Fig. 2

Home

Techs & Calls

Job Orders

42

Work Order

Job Sites

Employees

Customers

Admin

Alerts

Details

Labor

Parts

Work Done

Repairs Found

Status

Equipment

Billing Info

PM

41	Terry Buckley	Complete	Available	04/07/2000 11:15 AM	04/07/2000 11:15 AM	Tech - Terry Buckley
41	Terry Buckley	Signature	Signature	04/07/2000 11:14 AM	04/07/2000 11:14 AM	Tech - Terry Buckley
41	Terry Buckley	In progress	At job site	04/07/2000 10:15 AM	04/07/2000 10:15 AM	Tech - Terry Buckley
41	Terry Buckley	In progress	In route	04/07/2000 10:00 AM	04/07/2000 10:02 AM	Tech - Terry Buckley
41	Terry Buckley	Acknowledged		04/07/2000 10:00 AM	04/07/2000 10:00 AM	Tech - Terry Buckley
41	Terry Buckley	Received		04/06/2000 08:31 AM	04/06/2000 08:31 AM	Tech - Terry Buckley
41	Terry Buckley	Sent		04/05/2000 04:39 PM	04/05/2000 04:39 PM	Tech - Terry Buckley
41	Terry Buckley	Dispatched		04/05/2000 04:39 PM	04/05/2000 04:39 PM	Dispatch - Bob Nabers
		Open		04/05/2000 03:51 PM	04/05/2000 03:51 PM	Dispatch - Bob Nabers

Complete

04/07/2000 11:19 AM

41

Terry Buckley

Fig. 2

Home

Techs & Calls

Work Order

42

Job Sites

Employees

Customers

Admin

Alerts

?

X

Details

41

Terry Buckley

Complete

Available

04/07/2000 11:15 AM

04/07/2000 11:15 AM

Tech - Terry Buckley

41

Terry Buckley

Signature

Signature

04/07/2000 11:14 AM

04/07/2000 11:14 AM

Tech - Terry Buckley

41

Terry Buckley

In progress

At job site

04/07/2000 10:15 AM

04/07/2000 10:15 AM

Tech - Terry Buckley

41

Terry Buckley

In progress

In route

04/07/2000 10:00 AM

04/07/2000 10:02 AM

Tech - Terry Buckley

41

Terry Buckley

Acknowledged

04/07/2000 10:00 AM

04/07/2000 10:00 AM

Tech - Terry Buckley

41

Terry Buckley

Received

04/06/2000 08:31 AM

04/06/2000 08:31 AM

Tech - Terry Buckley

41

Terry Buckley

Sent

04/05/2000 04:39 PM

04/05/2000 04:39 PM

Tech - Terry Buckley

41

Terry Buckley

Dispatched

Open

04/05/2000 04:39 PM

04/05/2000 04:39 PM

Dispatch - Bob Nabers

41

Terry Buckley

Open

04/05/2000 03:51 PM

04/05/2000 03:51 PM

Dispatch - Bob Nabers

PM

Billing Info

Equipment

Status

Repairs Found

Work Done

Parts

Lebor

Signature

Signature Type

Complete

04/07/2000 11:19 AM

41

Terry Buckley

Lacey Moroneso



Fig. 3

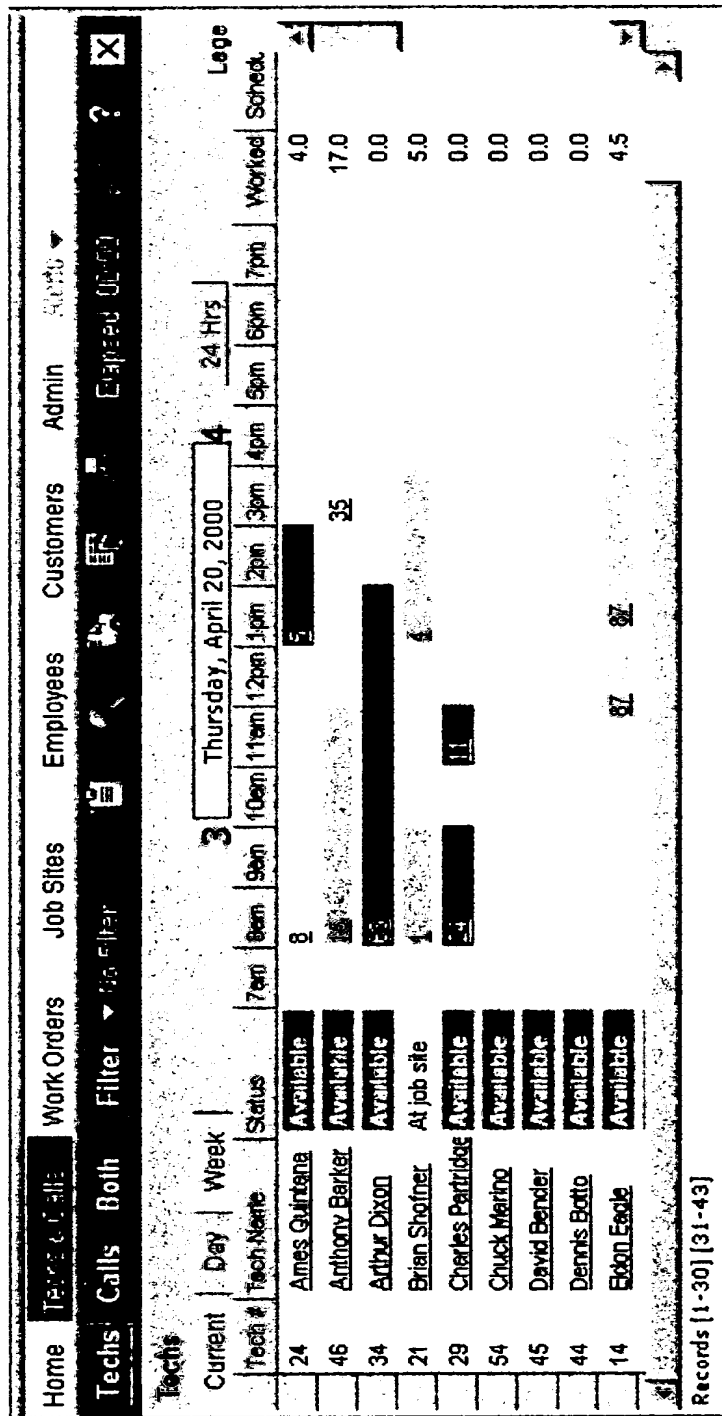


Fig. 3

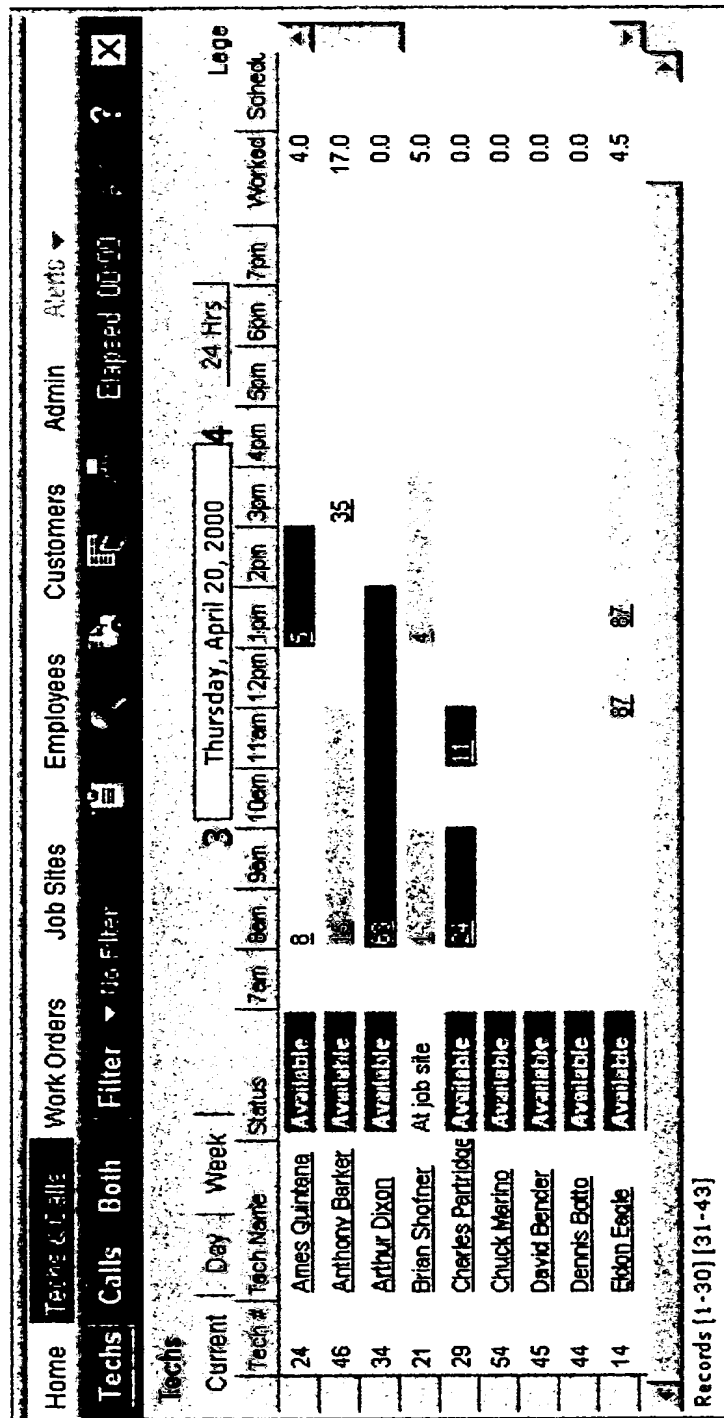


Fig. 3

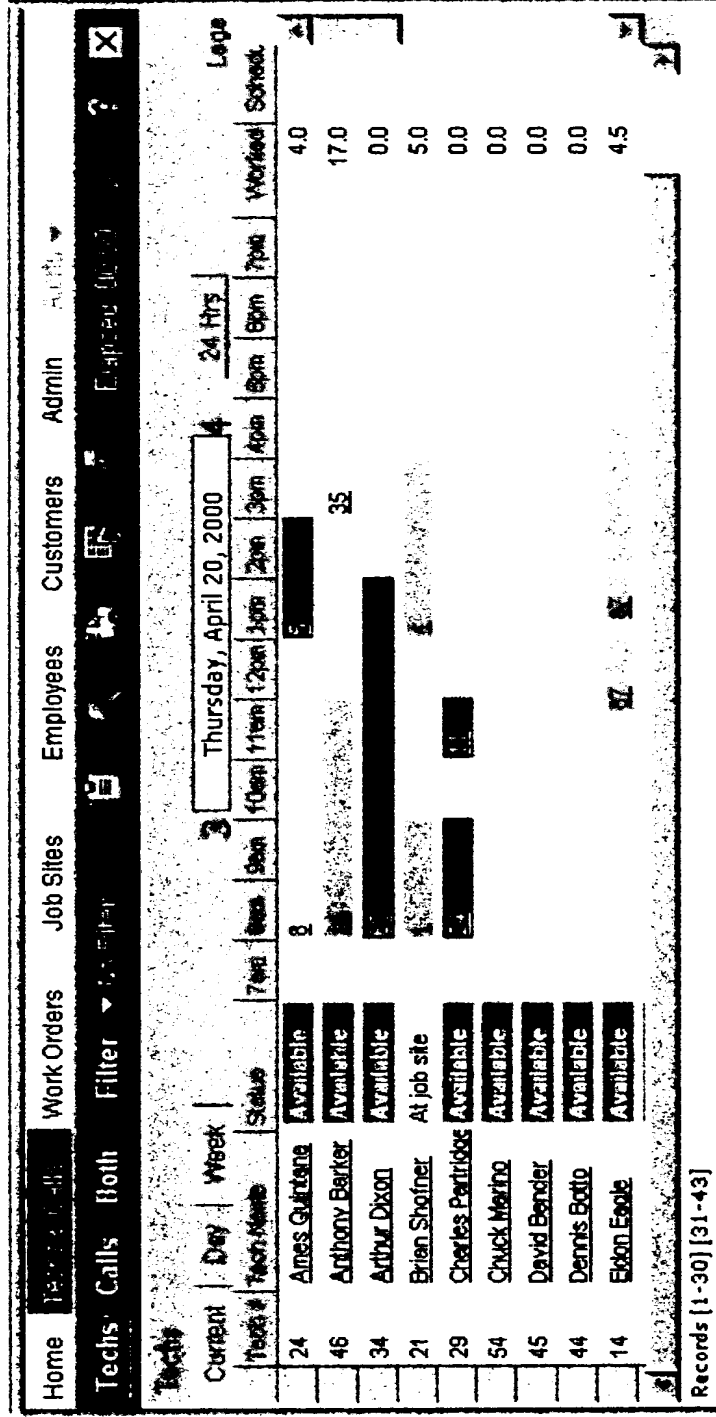


Fig. 3a-1

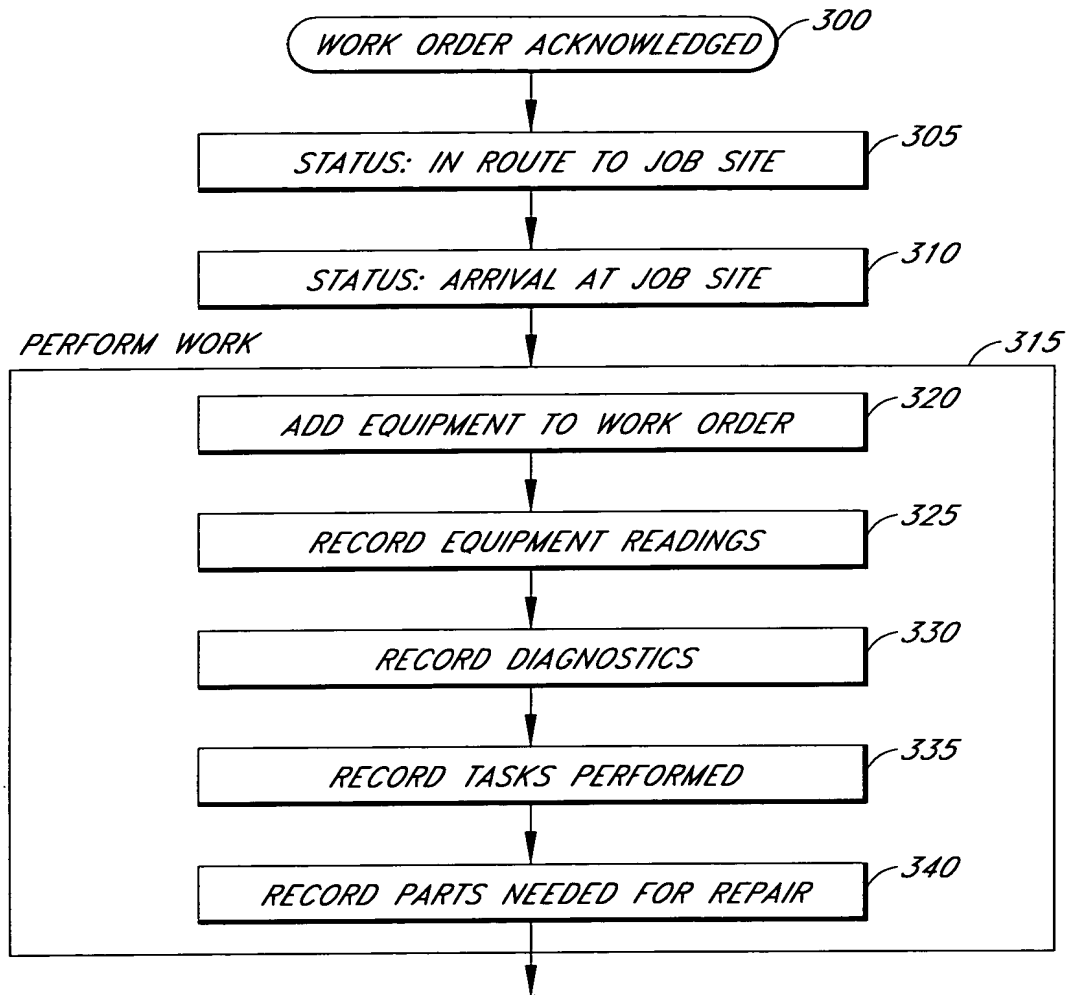


Fig. 3a-1

Fig. 3a-2



Fig. 3a-2

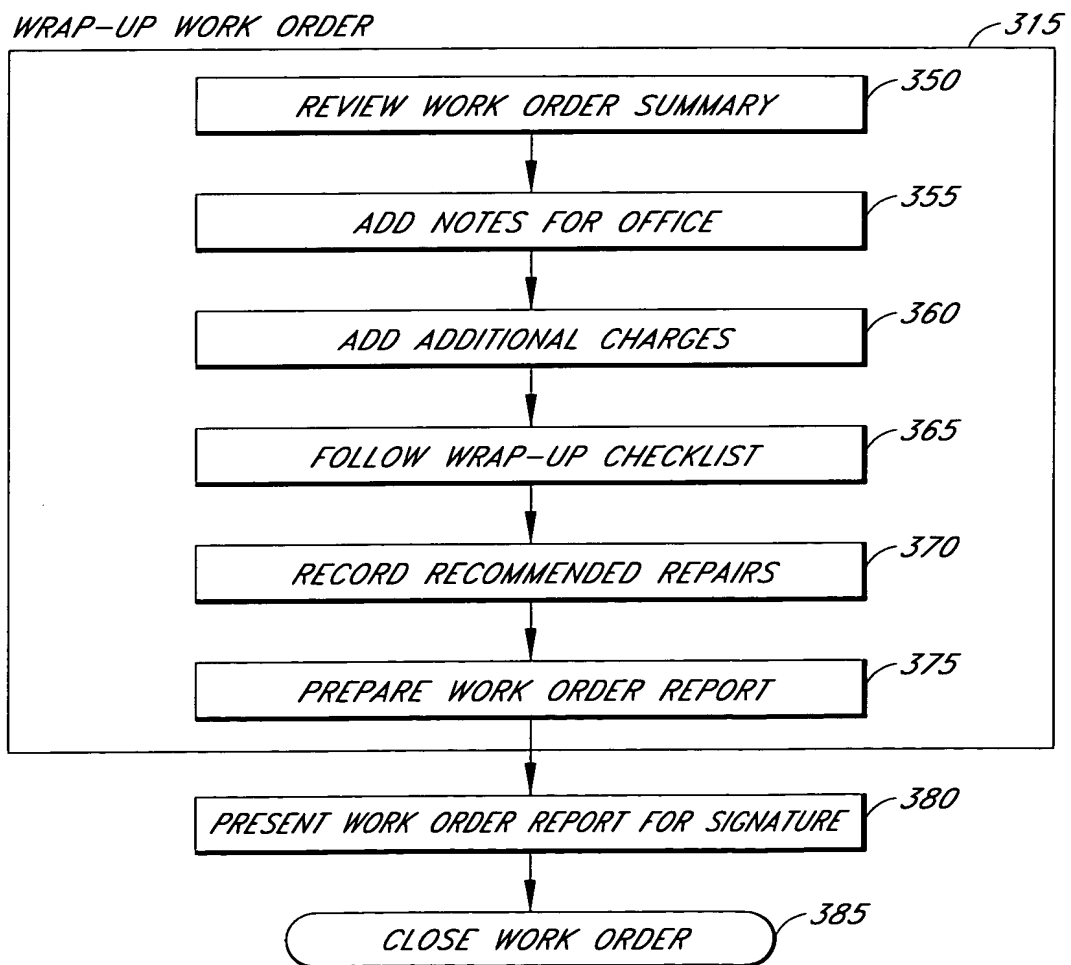


Fig. 4

Help
WO # 1001406006 - At Job Site - [00:04]
Status OK

Details
Problem
Job Notes
Work Performed
Wrap-up

Location

ABC Industrial  
123 Park Drive  
  
San Diego CA 92126

WO Contact

Bill Peters  
(619) 555-4301

View Map

420

View All Contacts

Details

View Site Profile

Site Rank

Priority

Job Type: S

Est/Alloc Time: 2 hours

Dispatcher: MBaker

Suite/Tenant:

Arrive By

Project ID:

Start
Desktop
Main M...
FxAlert
My Han...
FWor...

3:14 PM

410

430

Fig. 4

Help WO # 1001406006 - At Job Site - [00:04] Status OK

Details Problem Job Notes Work Performed Wrap-up

Location View Map

ABC Industrial

123 Park Drive

San Diego CA 92126

WO Contact View All Contacts

Bill Peters

(619) 555-4301

Details View Site Profile

Site Rank

Priority

Job Type: S

Est/Alloc Time: 2 hours

Dispatcher: MBaker

Suite/Tenant:

Arrive By:

Project ID:

Start Desktop Main M... FxAlert My Han... FxWork... 3:14 PM

410

430

Fig. 4

Help

WO # 1001406006 - At Job Site - [00:04]

Status

OK

Details

Problem

Job Notes

Work Performed

Wrap-up

Location

View Map

ABC Industrial

123 Park Drive

San Diego CA 92126

View Site Profile

Site Rank

Priority

Job Type: S

Est/Alloc Time: 2 hours

Dispatcher: MBaker

WO Contact

View All Contacts

Bill Peters

(619) 555-4301

Details

Site Rank

Priority

Job Type: S

Est/Alloc Time: 2 hours

Dispatcher: MBaker

Suite/Tenant:

Arrive By:

Project ID:

Start

Desktop

Main M...

FxAlert

My Han...

FWor...

3:14 PM

430

410

420

Fig. 5

510

WO # 12527 - AI Job Site - [00:15]

Help Status OK

Details Problem Job Notes Work Performed Wrap-up

Description

Request History

Boiler not functioning properly.

Start Control Pa Main Menu Fix Alert Fix Worklist 11:50 AM

520

Fig. 5

510

WO # 12527 - AI Job Site - [00:15]

Status OK

Details Problem Job Notes Work Performed Wrap-up

Description

Request History

Boiler not functioning properly.

Start Control Pa Main Menu ExAlert ExWorkList 11:50 AM

520

Fig. 5

510

WO # 12527 - AI Job Site - [00:15]

Help Status OK

Details Problem Job Notes Work Performed Wrap-up

Description Request History

Boiler not functioning properly.

Start Control Pa Main Menu FxAlert FxWorkList 11:50 AM

520

Fig. 6

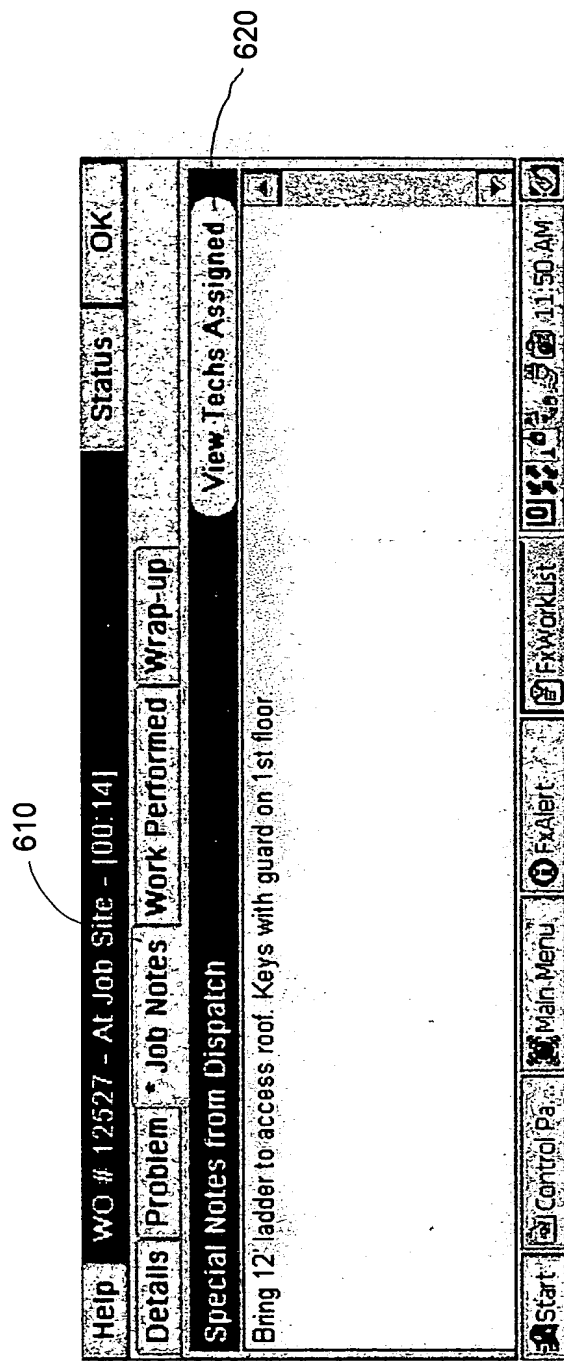




Fig. 6

610

Help	WO # 12527 - At Job Site - [00:14]				Status	OK
Details	Problem	Job Notes	Work Performed	Wrap-up		
<b>Special Notes from Dispatch</b>						
Bring 12' ladder to access roof. Keys with guard on 1st floor.						
<b>View Techs Assigned</b>						
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:50 AM	

620

Fig. 6

610

Help	WO # 12527 - At Job Site - [00:14]				Status	OK
Details	Problem	Job Notes	Work Performed	Wrap-up		
<b>Special Notes from Dispatch</b>						
Bring 12' ladder to access roof. Keys with guard on 1st floor.						
<b>View Techs Assigned</b>						

620

Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:50 AM
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Fig. 7

710

720

Help WO # 1001406006 - At Job Site - [00:38] Status OK

Details Problem Job Notes Work Performed Wrap-up

Equipment worked on: Equip History Equipment List Remove Selected

Type Tag # Readings Diagnostics Tasks Parts

Heat pump, package unit #1 ☒ Readings ☒ Diagnostics ☒ Tasks ☒ Parts

730 740 750 760

Start Desktop Main M... FxAlert My Han... Ex Wor... 6:54 AM

Fig. 7

WO # 1001406006 - At Job Site - [00:38] Status OK

Details Problem Job Notes Work Performed Wrap-up

Equipment worked on: Equip History Equipment List Remove Selected

Type Tag # Readings Diagnostics Tasks Parts

Heat pump, package unit #1 ✓ Readings ✓ Diagnostics ✓ Tasks ✓ Parts

Start Desktop Main M... FxAlert My Han... ExWar... 6:54 AM

Fig. 7

WO # 1001406006 - At Job Site - [00:38] Status OK

Details Problem Job Notes Work Performed Wrap-up

Equipment worked on: Equip History Equipment List Remove Selected

Type Tag # Readings Diagnostics Tasks Parts

Heat pump, package unit #1 ☒ Readings ☒ Diagnostics ☒ Tasks ☒ Parts

Start Desktop Main M FixAlert My Han Ex Wor 7:01 PM 6:54 AM

710 720 730 740 750 760

Fig. 7a

735 737

Help		Readings taken on New		Cancel	OK
Cond unit   Elec * General   Notes					
	Initial	Final		Initial	Final
Charge	Full/Sho	Full/Sho		Low heat lock (deg	
Crankcase htr				Low side (psi)	120 65
Defrost time (min)				Sub cooling (deg F)	
Heater (amps)				Superheat (deg F)	
High side (psi)	120	250			
Start		Main Menu		2:40 PM	
		ExAlert		FaxWorkList	

Fig. 7a

Help		Readings taken on New		Cancel	OK
Cond unit	Elec	* General	Notes		
		Initial	Final	Initial	Final
Charge	Full/Sho	Full/Sho		Low heat lock (deg	
Crankcase htr				Low side (psi)	120 65
Defrost time (min)				Sub cooling (deg F)	
Heater (amps)				Superheat (deg F)	
High side (psi)	120	250			

Fig. 7a

Help			Readings taken on New			Cancel	OK
Cond unit	Elec	* General	Notes				
				Initial	Final		
		Charge		Full/Sho		Low heat lock (deg)	
		Crankcase htr				Low side (psi)	120 65
		Defrost time (min)				Sub cooling (deg F)	
		Heater (amps)				Superheat (deg F)	
		High slide (psi)		120	250		

Print
 FaxWorkLst
 2:40 PM



Fig. 7b

748

Help				Diagnostics on New				Cancel		OK	
Comp		Cool coil	Elec	Fans	General-1	General-2	Motors	Notes			
<input type="checkbox"/>	Bad bearings			<input checked="" type="checkbox"/>			Belt off				
<input type="checkbox"/>	Bad belt			<input type="checkbox"/>			Check valve frost				
<input type="checkbox"/>	Bad reversing valve			<input type="checkbox"/>			Coil frost				
<input type="checkbox"/>	Belt broken			<input type="checkbox"/>			Drain lines plugged up				
<input type="checkbox"/>	Belt loose			<input type="checkbox"/>			Low on charge				
Start	Main Menu		FxAAlert		FxAWorkList		My Handhel...		2:43 PM		

745

Fig. 7b

748

Help				Diagnostics on New				Cancel		OK	
Comp		Cool coil	Elec	Fans	General-1	General-2	Motors	Notes			
<input type="checkbox"/>	Bad bearings			<input checked="" type="checkbox"/>	Belt off						
<input type="checkbox"/>	Bad belt			<input type="checkbox"/>	Check valve frost						
<input type="checkbox"/>	Bad reversing valve			<input type="checkbox"/>	Coil frost						
<input type="checkbox"/>	Belt broken			<input type="checkbox"/>	Drain lines plugged up						
<input type="checkbox"/>	Belt loose			<input type="checkbox"/>	Low on charge						
Start	Man Menu	FxAlert	FxWorkList	My Handhel...		2:43 PM					

745



Fig. 8

Help		WO # 12527 - At Job Site [00:23]		Status	OK
Details   Problem   Job Notes   Work Performed   * Wrap-up					
Work Order Summary		Recommended Repairs			
Notes for OFFICE ONLY		Work Order Report			
Additional Charges		Customer Signature			
Wrap-Up Check List					
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:59 AM

Fig. 8

Help		WO # 12527 - At Job Site [00:23]		Status	OK
<div> <div>Details</div> <div>Problem</div> <div>Job Notes</div> <div>Work Performed</div> <div>* Wrap-up</div> </div>					
Work Order Summary		Recommended Repairs			
Notes for OFFICE ONLY		Work Order Report			
Additional Charges		Customer Signature			
Wrap-Up Check List					
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:59 AM

Fig. 8

Help		WO # 12527 - At Job Site - [00:23]		Status	OK
<div> <div>Details</div> <div>Problem</div> <div>Job Notes</div> <div>Work Performed</div> <div>* Wrap-up</div> </div>					
Work Order Summary		Recommended Repairs			
Notes for OFFICE ONLY		Work Order Report			
Additional Charges		Customer Signature			
Wrap-Up Check List					
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:59 AM

Fig. 8a

855 860

850

Time Sheet Review

CancelOk

< Prev

Next >

Weekly

My ViewOffice View

WO #	Cost Code	Job Site	Date	Reg	OT	PT	Reg	OT
1001406002	001	Porter, Inc.	06/1...	6:00	0:00	0:00	6:00	0:00
1001406006	001	Porter, Inc.	06/1...	2:00	0:00	0:00	2:00	0:00
1001406006	001	ABC Industrial	06/1...	1:26	0:00	0:00	1:26	0:00
1001406003	001	ABC Industrial	06/1...	2:01	0:00	0:00	2:01	0:00
Totals			4...		0:00	0:00	40:00	0:00

Signature

Start

Desktop

Main Menu

FxAlert

FxWorkList

9:48 AM

Fig. 8a

855 860

Help

Time Sheet Review

Cancel

OK

< Prev

Next >

Weekly

My View

Office View

W.O. #	Cost Code	Job Site	Date	Reg	OT	PT	Reg	OT
1001406002	001	Porter, Inc.	06/1...	6:00	0:00	0:00	6:00	0:00
1001406006	001	Porter, Inc.	06/1...	2:00	0:00	0:00	2:00	0:00
1001406006	001	ABC Industrial	06/1...	1:26	0:00	0:00	1:26	0:00
1001406003	001	ABC Industrial	06/1...	2:01	0:00	0:00	2:01	0:00
Totals			4...		0:00	0:00	40:00	0:00

Signature

Start

Desktop

Main Menu

FxAlert

FxWorkList

9:48 AM

850



Fig. 8a

855 860

Help

Time Sheet Review

Cancel

Ok

< Prev

Next >

☒ Weekly

My View

Office View

IWO.#	Cost-Code	Job Site	Date	Reg	OT	PT	Reg	OT
1001406002	001	Porter, Inc.	06/1	6:00	0:00	0:00	6:00	0:00
1001406006	001	Porter, Inc.	06/1	2:00	0:00	0:00	2:00	0:00
1001406006	001	ABC Industrial	06/1	1:26	0:00	0:00	1:26	0:00
1001406003	001	ABC Industrial	06/1	2:01	0:00	0:00	2:01	0:00
Totals			4	0:00	0:00	0:00	40:00	0:00

Signature

Start

Desktop

Main Menu

FxAlert

FxWorkList

9:48 AM

850

Fig. 8b

875

Help Technician Signature Cancel OK

*Ed Jones*

Total time for this period RT: 40:00 OT: 0:00 PT: 0:00 Clear

Start Desktop Main Menu FX Worklist 10:09:48 AM

Fig. 8b

875

Help Technician Signature Cancel OK

*Ed Jones*

Total time for this period RT: 40:00 OT: 0:00 PT: 0:00 Clear

Start Desktop Main Menu FXAlert FXWorklist 9:49 AM

Fig. 8b

875

Help Technician Signature Cancel OK

*ED Jones*

Total time for this period RT: 40:00 OT: 0:00 PT: 0:00 Clear

Start Desktop Main Menu FX Worklist 9:48 AM

Fig. 9

